

**Subject:** Procurement of Laptop computers for IPH epidemiological departments & MOH  
**RFQ No:** RS-SECRP-9120YF-G-RFQ-21-1.3.8/ **Clarification no. 1**  
**Date:** 17.03.2021.

Dear all,

With respect to the RFQ No. RS-SECRP-9120YF-G-RFQ-21-1.3.8/Clarification no. 1, please find below the answers to the questions submitted by the interested bidders.

Item:	Question	Ref to the Procurement documents	Answers	Clarification or Amendment to the RFP
1.	Considering that 14“ laptops with numeric keyboard are poorly available in the requested timeframe, is it acceptable to offer 14“ laptops without numeric keyboard?	Technical Specification	Acceptable. RFQ will be amended	Amendment
2.	Due to fact that there is no HD camera with 5MP, is it acceptable to offer camera min. HD 720p?	Technical Specification	Acceptable. RFQ will be amended	Amendment
3.	<p>„Service Company shall have a professional certificate such as ISO 9001, ISO/IEC 20000-1:2018 and ISO/IEC 20000-1:2012.“</p> <p><i>Please clarify the requirement regarding the standard ISO / IEC 20000-1: 2018 and ISO / IEC 20000-1: 2012?</i></p> <p><i>Does this apply to two versions of the same ISO 2000 standard (version updated in 2018 or old version from 2012)?</i></p> <p><i>Also, can a joint venture cumulatively meet this requirement?</i></p>	Technical Specification	<p>Service Company shall have a professional certificate such as ISO 9001:2015 or ISO 2000-1:2011 / ISO 2000-1:2018 with scope definition relevant to the request for bids. Certification has to be valid on the request for bids publication date as declared on the certificate.</p> <p>ISO 9001:2008 certification will not be considered valid since the version was declared obsolete as of September 2018.</p> <p>A joint venture can cumulatively meet this requirement in case member of the JV - Service Company possesses said certificate.</p>	Clarification

Please confirm that you have received these Clarifications.

Sincerely,

Second Serbia Health Project